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PATENT  
Attorney Docket No. P06753US00

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

APPLICANT: VEGA, Lilly Mae  
SERIAL NO: 09/903,985  
FILED: July 13, 2001  
TITLE: METHOD AND SYSTEM FOR FACILITATING SERVICE  
TRANSACTIONS

Group Art Unit: 2161  
Examiner:  
Confirmation No: 2247

INFORMATION DISCLOSURE STATEMENT  
FILED WITHIN THREE MONTHS OF FILING OR  
BEFORE MAILING OF FIRST OFFICE ACTION (37 C.F.R. § 1.97(b))

Commissioner for Patents  
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This information disclosure statement is being filed within three months of the filing date of the application or date of entry into the national stage of an international application or before the mailing date of a first Office Action on the merits, or before the mailing of a first office action after the filing of a request for continued examination, whichever event occurs last.

Attached are Forms PTO/SB/08A and 08B (formerly Form PTO-1449) listing the relevant art known to the applicant herein. Copies of the references are enclosed. The Examiner is requested to consider the references and make them of record.

Applicant discloses herewith patents, publications or other information, of which they are aware that they believe may be material to the examination of this application, and in respect of

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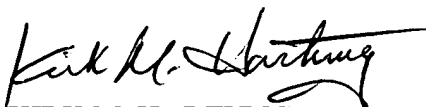
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which, there may be a duty to disclose. Legible copies of all items listed in Forms PTO/SB/08A and 08B (formerly Form PTO-1449) accompany this information statement, except those identified above.

The filing of this information disclosure statement shall not be construed as a representation that a search has been made (37 C.F.R. § 1.97(g)), an admission that the information cited is, or is considered to be, material to patentability, or that no other material information exists.

The filing of this information disclosure statement shall not be construed as an admission against interest in any manner.

Respectfully submitted,



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Form PTO/SA08B (10-01)

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| <b>INFORMATION DISCLOSURE<br/>STATEMENT BY APPLICANT</b><br><br>(Use as many sheets as necessary) |   | Application Number       | 09/903,985      |                        |            |
|   |   | Filing Date              | July 13, 2001   |                        |            |
|   |   | First Named Inventor     | VEGA, Lilly Mae |                        |            |
|   |   | Art Unit                 | 2161            |                        |            |
|   |   | Examiner Name            |                 |                        |            |
| Sheet   | 1 | of                       | 1               | Attorney Docket Number | P06753US00 |

| U.S. PATENT DOCUMENTS |                       |   |                                |  |   |
|-----------------------|-----------------------|---|--------------------------------|--|---|
| Examiner Initials *   | Cite No. <sup>1</sup> | Document Number<br>Number - Kind Code <sup>2</sup> (if known) | Publication Date<br>MM-DD-YYYY | Name of Patentee or<br>Applicant of Cited Document | Pages, Columns, Lines, Where<br>Relevant Passages or Relevant<br>Figures Appear |
|                       |                       | US- 2001/0032173 A1   | 10/18/2001                     | Alaia et al.                                       |   |
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| FOREIGN PATENT DOCUMENTS |                       |  |                                |  |   |                |
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| Examiner Initials *      | Cite No. <sup>1</sup> | Foreign Patent Document<br>Country Code <sup>3</sup> - Number <sup>4</sup> - Kind Code <sup>5</sup> (if known) | Publication Date<br>MM-DD-YYYY | Name of Patentee or<br>Applicant of Cited Document | Pages, Columns, Lines,<br>Where Relevant Passages<br>or Relevant Figures Appear | T <sup>6</sup> |
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<sup>6</sup> Applicant is to place a check mark here if English language Translation is attached.

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